

From: Rollin Karnehm [rkarnehm@relationalmanagement.com]

Sent: Wednesday, February 23, 2011 11:33 AM

To: [REDACTED]

Subject: UNLV

Dear Honorable Senators [REDACTED]

I read with great interest your comments about UNLV's graduation rate being at 40% (or 60% failure) and the need for drastic reform at the university.

I was a consultant to the College of Business from September 2009 until May 2010, and I have to admit that I was appalled at the waste I observed at the university. UNLV is noted for being one of the highest paying Universities in the country and one of the lowest in the delivery of a quality education.

I also noticed an extreme amount of featherbedding going on through the creation of numerous administrative support positions in an environment where the work could have been covered by less than 1/2 the personnel.

I observed professors being more absent during office hours than being there to help students. I also observed professors canceling classes in lieu of basketball and football games.

Students also became discouraged by the low level of engagement of certain professors that they would often cut class and later argue for a higher grade, using the Teacher Evaluation and related promotions as a means of extorting a higher grade from the instructor or professor.

I often listened to the frustration of the students who expected a quality education in the College of Business only to discover that their degree was worth very little because of the school's low national rating.

I tried to initiate some reform myself by encouraging the MBA staff to work harder rather than playing video games and being on Facebook for the major part of the day. An efficiency study discovered that one individual worked as little as 15% of her day while the most efficient contributed approximately 32%. The staff strongly resented these findings and filed a grievance that was dismissed by the Faculty Senate.

A related and recent Faculty Senate recommendation was that the management of the College of Business be taken out of the dean's hands and placed into the hands of an independent group.

When a leading accreditation commission came on campus to check on the accreditation assessment process relative to the quality of the MBA and EMBA programs the associate dean chairing the meeting was so inept and uninformed of a process that he should have managed but didn't, blanched white and stumbled badly. He had to be rescued by a colleague.

There is so much more, and something definitely needs to be done. It is discouraging to see students apply to and attend UNLV and not be able to compete with their counterparts from more serious institutions.

Thanks for your kind consideration,

Dr. Rollin Karnehm